



250.470.8702

karina.olsen@hotmail.com

www.karinaolsen.com

Dear Clint Schnee,

I would like to express my interest for the Junior Graphic Design position at Club Penguin. I bring the energy and commitment necessary to thrive in the fun and ever-changing environment of Club Penguin.

Academically, as of 2009, I am the top student at the Centre for Arts and Technology Okanagan, where I graduated with a diploma of Graphic and Digital Media Design. My education has laid the foundation for me to begin my own business. I am currently providing web and graphic design services to local business owners. Apart from this I have also taken on a team project working on a brand package for the BC Interior Music Awards this year. My education, experience, and skills will enable me to succeed in the graphic design department.

My experience working in the Customer Service Department in Club Penguin for the last two and a half years has given me the opportunity to be familiar with Club Penguin's voice and how it is represented to its audience - kids and parents.

Please review the attached resume and consider my application for the Junior Graphic Design position. I am excited about the opportunity to join the graphic design team in Club Penguin. Thank you for your time and consideration.

Sincerely,

Karina Olsen



250.470.8702

karina.olsen@hotmail.com
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#303-969 Harvey Ave
Kelowna BC
V1Y 8M8

AMBITION STATEMENT

Graphic and web design is my professional passion. It's what I have loved to do since I discovered it. I am fully qualified to visually create a company's marketing and/or advertising needs using the latest technology and design trends.

QUALIFICATIONS

Top three technical competencies:

Illustrator CS3 & CS4
Photoshop CS3 & CS4
InDesign CS3 & CS4

I have excellent inter-personal skills and work well in design teams or on my own. I have a professional demeanor and am self motivated to complete tasks with deadlines.

EDUCATION

2007 - present **Diploma in Graphic and Digital Media Design**
Centre for Arts & Technology Okanagan

2005 **High School Diploma**
Life School of Oak Cliff (Dallas, TX)

WORK EXPERIENCE

2008 - present **Karina Olsen**
Freelance web & graphic designer

CURRENT ASSIGNMENT

- Currently working on a branding package and web site for the BC Interior Music Awards with a team of four other designers

PREVIOUS ACHIEVEMENTS

- Has completed fully functional, database driven website for a business owner in Kelowna
www.meaganpascuzzo.com

2006 - present **Disney Online Studios Canada - Club Penguin**
Player Support Representative

- Providing support in answering emails from users of Club Penguin
- Actively involved in implementing a program designed to improve the team's knowledge of pop culture
- Providing training to new Player Support Representatives on system functionality as well as email writing and judgment calls for moderation

PROFICIENCIES

- Fully knowledgeable on the following programs:
 - Illustrator CS3 & CS4
 - Photoshop CS3 & CS4
 - InDesign CS3 & CS4
 - Dreamweaver CS3 & CS4
 - Adobe Acrobat Professional 9
 - MS Office 2004
- Familiar with Adobe Flash
- Can work in languages such as XHTML, CSS, Javascript, AJAX, PHP, MySQL, Actionscript 2.0

REFERENCES

Jared Neuman

Manager, Player Support
Disney Online Studios Canada

250.980.3034

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Amy Murray

Administrative Assistant, Merchandise
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Rob Parsons

Director of Graphic Digital Media & Design Dept.
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